

A single solution for managing a CI project portfolio and tracking results



Background

French multinational banking and financial services company

11,000+ organizational entities

Major risk and process management requirements

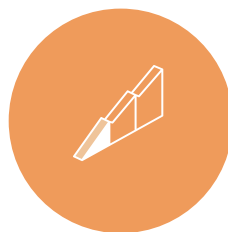


Challenge

Organizing and managing Lean Six Sigma and other continuous improvement projects

Ensuring the performance and risk indicators for key processes in key business units are set up and regularly monitored

Ensuring poorly performing processes can be identified and addressed via countermeasures

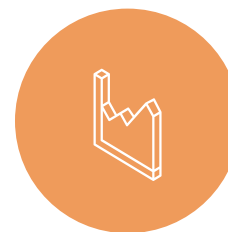


Solution

i-nexus for Continuous Improvement - Initial Deployment Package, including:

Delivering a custom configuration that supports and enhances the bank's business data and processes

Providing high quality training materials



Benefits

Single solution for planning, managing and tracking all types of continuous improvement projects

Ability to deploy and track KPIs using real-time operational scorecards

Ability to select project templates according to local requirements

Foundation upon which to next align KPIs with strategy using Hoshin Kanri

Entities	1	1	k	
Processes	1	1	9	0
KPIs	1	6	5	0
Users	1	2	0	0

"Before i-nexus, we were struggling with spreadsheets to capture process data and publish performance scorecards. Now, i-nexus manages the entire process, from data collection and entry, to automated metric reporting. Enabling our stakeholders to access real-time performance reports is helping to drive continuous improvement into everyone's daily activities."

Head of Business Process Solutions